

Briefing note to Chair on Adults Task Group

Held two Committees since last meeting of C&H O&S.

Discussed in depth Adult Services:

- Commissioning programme,
- Multi Agency Safeguarding Services/safeguarding hub/provider networks
- How alerts are raised/promotion
- What the local safeguarding board does and steps of intervention used.
- Partnering with Blackpool
- What the vision is for safeguarding
- Communication and promotion of the service
- Performance Indicators
- Information from users and case studies.
- Customer complaints policies and numbers

24th Adults TG meeting

- Meeting with a representative from the Police – 4 questions:
 - What assessments are made about whether services reach all groups of vulnerable adults
 - Are people who need safeguarding services fully involved in and in control of the safeguarding process and are carers supported.
 - What are the experiences/outcomes for people who use safeguarding service
 - Is the mental capacity act being implemented effectively along safeguarding

B&D covered by a multi-agency safeguarding hub – all referrals go in to Detective Sergeant Yates and looks at some from Adults Social Care who looks into this:

Questions and scrutiny on the Steps of intervention used (No further action Signposted Age UK for eg./Joint approach)

- Only hub that includes vulnerable adults.
- April to August 2011 across Lancashire Constabulary 15.29% and rising.
- Eastern Division 3.7% down – no specific reason but possible early intervention.
- Main number of referrals are for mental health. Police/MASH and Adults Social Care Services work together regarding mental health case with individuals consent – (more accountability than 3rd Sector. This is working very well and better.)
- All police get basic introduction to safeguarding training.
- Family Protection Teams – deal with Vulnerable Adults and have more specialists training.
- Area of concern - care homes/nursing homes – lot more referrals from residents. Resources as opposed to powers. PCSO's may call in – but Police when issues become criminal.

Early intervention important.

Meeting 1st October – Looked at customer complaints policy and numbers of complaints, and these are low.

Lessons learnt - Agree Plan so no single officer left with single responsibility in taking a safeguarding decision.

Actions decided - Detailed quarterly customer complaints report and a Safeguarding Plan – Annual Review.

Last Adults Task Group 5th November – looking at Recommendations of topic group.

Briefing note to Chair for C&H O&S of CTG

Two task groups held since last committee, in broad brush strokes

- Looked at where we are on Children's services and against the Inspection /Action Plan and thresholds,
- Looking at how Blackpool addressed their short comings.
- structure of LSCB and policy frameworks, quality and performance, staff support and capacity.
- How this links in with Public Health
- Looked at list of Agencies in safeguarding
- Reviewed the use of Think Family Model approach from Joint Strategic Needs health (Universal Service) assessment/identifying issues Action Plans and referral specialists. Success difficult to measure -requires whole Council engagement/partnerships. Intensive/expensive.
- Important that Families own their own action plans.
- Viewed a video of participants.

Outcomes member of subgroup to attend LSCB

Agreed completion of reviews to come to C&H O&S

Next Children's Task Groups 22nd October and 26th November (to look at recommendations)